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Education

PhD, Health Policy, Management Track, May 2010 (Expected)

Harvard Business School & Harvard Graduate School of Arts and Sciences, Harvard University

Dissertation Title: “Organizational scope and performance in the hospital industry”

Dissertation Committee: Robert S. Huckman (Chair), Clayton M. Christensen, Nancy M. Kane

MS, Health Policy and Management, June 2005

Harvard School of Public Health

BA, cum laude, Economics, May 2001

Boston College

Teaching and Research Fields:

Primary fields: Strategy, Health Care Management

Secondary fields: Organizational Learning, Operations Management

Publications and Working Papers

Clark, J. “Scope, complexity and performance: Evidence from the hospital industry” (Job Market Paper)

Clark, J., Huckman, R. 2009. “Broadening focus: Spillovers and the benefits of specialization in the hospital industry”. Harvard Business School Technology & Operations Mgt. Unit Working Paper No. 09-120. Available at SSRN: <http://ssrn.com/abstract=1375020> (Under review).

Kane, N., Clark, J., Rivenson, H. 2009. “The internal processes and behavioral dynamics of hospital boards: An exploration of differences between high- and low-performing hospitals”. *Health Care Management Review*, 34(1): 80-91.

Work in Progress

Clark, J., Huckman, R., Staats, B. “Learning in outsourced settings: Evidence from teleradiology”

Clark, J., Singer, S., Kane, N. “How much does management matter? Examining variance in the financial performance of mission driven organizations”

Singer, S., Clark, J., Kane, N. “Managing the safety net: Governance, strategy, and financial performance in US safety net hospitals”

Teaching and Course Materials

Clark, J. and Rosenthal, M. “ProvenCare: Geisinger Health System and Pay for Performance.” Harvard School of Public Health Teaching Case, 2008.

Clark, J. and Kane, N. “Managing Governance at Reliance Hospital.” Harvard School of Public Health Teaching Case, 2008.

Clark, J. and Trevelyan, E. “The Balanced Scorecard at Brigham and Women’s Hospital.” Harvard School of Public Health Teaching Case, 2006.

Other Publications

Kane, N., Rivenson, H., and Clark, J. 2007. “Hospital board dynamics: five questions.” *Trustee*, 60 (9): 18-22.

Presentations

“Broadening focus: Spillovers and the benefits of specialization in the hospital industry.” *Academy of Management Annual Meeting*, Anaheim, CA, August, 2008.

“Mirror, mirror: The plexus of medical conditions and the scope of hospital services.” *Health Policy Research Seminar*, Harvard Medical School, Boston, MA, October, 2008.

“How much does management matter? Examining Variance in the financial health of America’s safety net hospitals.” *AcademyHealth Annual Research Meeting*, Chicago, IL, June, 2009.

Teaching Experience:

Spring 2009 Co-Instructor, Harvard School of Public Health
Course: Competitive Strategy Determination

Spring 2006 Teaching Fellow for Professor Nancy Kane, Harvard School of Public Health
Course: Competitive Strategy Determination

Fall 2005 Teaching Fellow for Professor Mark Roberts, Harvard School of Public Health
Course: Economic Analysis for Public Health

Research Experience and Other Employment:

- 2008-Present Research Associate, Commonwealth Fund project on high performing safety net hospitals, Harvard School of Public Health
- 2005-2006 Research Associate, Harvard Business School
- 2005-2006 Research Associate, Harvard School of Public Health
- 2004-2005 Director of Research and Strategic Planning, HealthEquity, Inc
- 2003 Co-Founder, iHealth Partners LLC
- 2001-2003 Consultant, Deloitte & Touche LLP

Awards and Honors

- 2009 Most Outstanding Abstract, Academy Health Annual Research Meeting
For Submission: *“How much does management matter? Examining Variance in the financial health of America’s safety net hospitals”*
- 2006-Present Harvard Business School Graduate Fellowship

References

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Professor Clayton M. Christensen
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Professor Nancy M. Kane
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